

Privacy and Legal Policy - Introduction and summary

We recognize that privacy is extremely important to all visitors to our website. We do not share any individual information with anybody without your permission.

Our website embeds content, like YouTube videos, ReCaptcha captchas and others. We don't share any of your data with the parties behind them, however, they can gather some information when you watch a video or click the captcha.

Our software, TFS Hub Android or iOS apps, sends activity data to the TFS Hub server, as well as any files you specifically choose to upload. We cannot take any responsibility for third-party apps and the data they store or sent about users.

If you see any problems, please report it to support@tfs.co.

You can find details in our full privacy policy below.

TFS Hub Privacy Policy

Our privacy policy is written to help you find out how TFS Hub handles 'Personally identifiable information' (PII). PII is information that can be used on its own or with other information to identify, contact, or locate a single person, or to identify an individual in context. Please read our privacy policy carefully to get a clear understanding of how we collect, use, protect or otherwise handle your Personally Identifiable Information in accordance with our website.

What personal information do we collect from the people that visit our blog, website or app?

Like most websites, Tfshub.co collects non-personally-identifying information of the sort that web browsers and servers typically make available, such as the browser type, language preference, referring site, and the date and time of each visitor request. TFS Hub purpose in collecting non-personally identifying information is to better understand how Tfshub.co's visitors use its website. From time to time, Tfshub.co may release non-personally-identifying information in the aggregate, e.g., by publishing a report on trends in the usage of its website.

Tfs.co also collects potentially personally-identifying information like Internet Protocol (IP) addresses. Tfshub.co does not use such information to identify its visitors, however, and does not disclose such information to third parties unless legally obliged to do so.

We honour the do-not-track directive. Tfshub.co won't track anything if this is enabled.

When registering or submitting a form on our site, as appropriate, you may be asked to enter your name, email address, phone number or other details. See below on what happens with that data.

When do we collect information?

On our websites:

We collect information from you when you subscribe to a newsletter, fill out a form or enter information on our site.

TFS Hub Files

Our apps only communicate with the TFS Hub server. The Play Store version equal to or newer than 1.0.0 RC1 for TFS Hub supports push notifications which use the Google servers. However Google does not have access to the actual notification data. Only a header with a subject is sent via Google, but in encrypted form, and the rest of the content is retrieved directly from the TFS Hub server and **not** sent through Google. The iOS client works in a similar way.

How do we use your information?

We may use the information we collect from you when you register, sign up for our newsletter, respond to a survey or marketing communication, surf the website, or use certain other site features in the following ways:

- To improve our website in order to better serve you.
- To send periodic emails regarding your order or other products and services.
- To follow up with them after correspondence (live chat, email or phone inquiries)

How do we protect visitor information?

We only provide articles and other information. Payments by credit card are processed by a 3rd party payment processor (Payment Express) and are fully encrypted. Credit card details are not stored on our site or servers.

We use regular Malware Scanning.

Your personal information is contained behind secured networks and is only accessible by a limited number of persons who have special access rights to such systems and are required to keep the information confidential. In addition, all sensitive information you supply is encrypted via Secure Socket Layer (SSL) technology.

We implement a variety of security measures when a user places an order and enters, submits, or accesses their information to maintain the safety of your personal information.

Do we use 'cookies'?

Yes. Cookies are small files that a site or its service provider transfers to your computer's hard drive through your Web browser (if you allow) that enables the site's or service provider's systems to recognize your browser and capture and remember certain information. Cookies are used to help us understand your preferences based on previous or current site activity, which enables us to provide you with improved services. We also use cookies to help us compile aggregate data about site traffic and site interaction so that we can offer better site experiences and tools in the future.

We use cookies to:

- Understand and save user's preferences for future visits.
- Compile aggregate data about site traffic and site interactions in order to offer better site experiences and tools in the future. We do not use third-party services (like Google Analytics) that track this information on our behalf.

You can choose to have your computer warn you each time a cookie is being sent, or you can choose to turn off all cookies. You do this through your browser (like Internet Explorer or Firefox) settings. Each browser is a little different, so look at your browser's Help menu to learn the correct way to modify your cookies settings.

If you disable cookies, some minor features might be disabled.

Third-party disclosure

We do not sell, trade, or otherwise transfer to outside parties your personally identifiable information unless we provide users with advance notice. This does not include website hosting partners and other parties who assist us in operating our website, conducting our business, or serving our users, so long as those parties agree to keep this information confidential. We may also release information when its release is appropriate to comply with the law, enforce our site policies, or protect ours or others' rights, property or safety. However, non-personally identifiable visitor information may be provided to other parties for marketing, advertising, or other uses. Think aggregated statistics (number of website visitors in a particular month) or trends ("we see an increase in the number of visitors from Asia").

Third-party links

We do not include or offer third-party products or services on our website.

How does our site handle do not track signals?

We honor do not track signals and do not track, plant cookies, or use advertising when a Do Not Track (DNT) browser mechanism is in place.

Does our site allow third-party behavioral tracking?

We do not allow or employ third-party behavioral tracking. Our website features no third party ads or tracking tools.

We collect your email address in order to:

- Send information, respond to inquiries, and/or other requests or questions.
- Market to our mailing list or continue to send emails to our clients after the original transaction has occurred.

Unsubscribing

If at any time you would like to unsubscribe from receiving future emails follow the instructions at the bottom of each email and we will promptly remove you from correspondence by that tool. Note that you have to unsubscribe separately from our newsletter and our marketing automation tool.

Contact

If there are any questions regarding this privacy policy you may contact us using the information below.

Privacy Policy Changes

Although most changes are likely to be minor, TFS Hub may change its Privacy Policy from time to time and at our sole discretion. We encourage visitors to frequently check this page for any changes to our Privacy Policy. Your continued use of this site after any change in this Privacy Policy will constitute your acceptance of such change.

Legal Notice

TFS Chartered Accountants Limited
214 Main Road
Tawa, Wellington
New Zealand

Visitor address:

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Managing Director:
Yunus Musa

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